



Prioritizing People

Safe employees make safe food



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What you'll learn today

- Key safety and health challenges in the Food & Retail industry
- Wellness pillars
- Prioritizing people
- Health, safety, and well-being
- Impact and benefits of prioritizing people
- Key points to remember

Poll

Currently where is the biggest issue for your business?

- A. Staff turnover
- B. Training
- C. Adoption of processes



Challenges today



Home Outbreaks

Salmonella outbreak traced to food ordered online

By Joe Whitworth on March 31, 2020

Ten people were sickened by Salmonella from chicken legs in a Chinese city after eating food ordered online in mid-2018, according to a new report.

Researchers said the investigation highlights the role of online food delivery.

News Podcasts Research Tools ▼ **Bloomberg Law**

Daily Labor Report ®

June 18, 2012, 10:00 PM MDT

OSHA Fines Food Processor \$700,000 In Worker's Death While Cleaning Machinery

BOSTON—A Massachusetts food company has been hit with more than \$700,000 in proposed penalties for the December of a worker who was crushed after being caught and pulled into a machine he was cleaning. The Occupational Safety and Health Administration announced June 18.

OSHA cited Tribe Mediterranean Foods of Taunton, Mass., with 18 alleged violations—including 17 for failing to ensure that proper lockout/tagout procedures were followed. After an investigation, the agency alleged that the company failed to train the deceased worker properly.

Salads sold at Walmart, Kroger, H-E-B with recalled onions included in new USDA public health alert

Kelly Tyko USA TODAY
Published 11:30 p.m. ET Aug. 5, 2020

FOOD

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 **OSHA News Release – Region 5**

U.S. Department of Labor

April 6, 2023

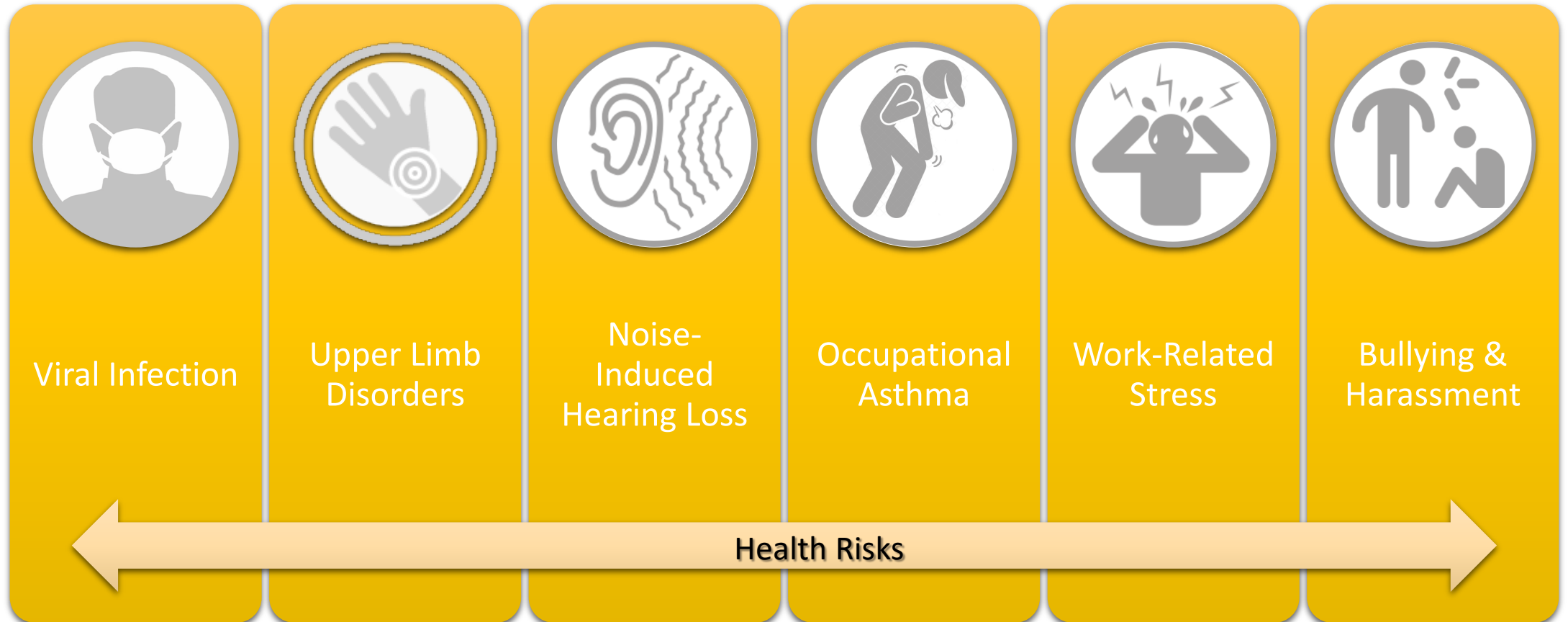
US Department of Labor investigation of 29-year-old sanitation worker's leg amputation finds Ohio food processor again ignored safety standards

OSHA proposes \$1.9M in penalties for failing to train workers; plant cited two weeks prior

CINCINNATI – While working the overnight sanitation shift at an Ohio food processing plant, a 29-year-old temporary worker – on the job just nine months – suffered critical injuries after falling into an industrial blender he was cleaning and became caught in the rotating paddle augers. The worker's injuries led to a leg amputation.

Responding to the employer's report of the Oct. 12, 2022, injury, investigators with the U.S. Department of Labor's [Occupational Safety and Health Administration](#) determined the host employer, Zwanenberg Food Group USA Inc., did not train sanitation workers to lockout the equipment prior to cleaning, exposing them to moving machine parts.

Health risks



Safety risks



Injured by
Machinery



Workplace
Transport



Fall From
Height



Confined
Spaces



Slips &
Trips



Manual
Handling

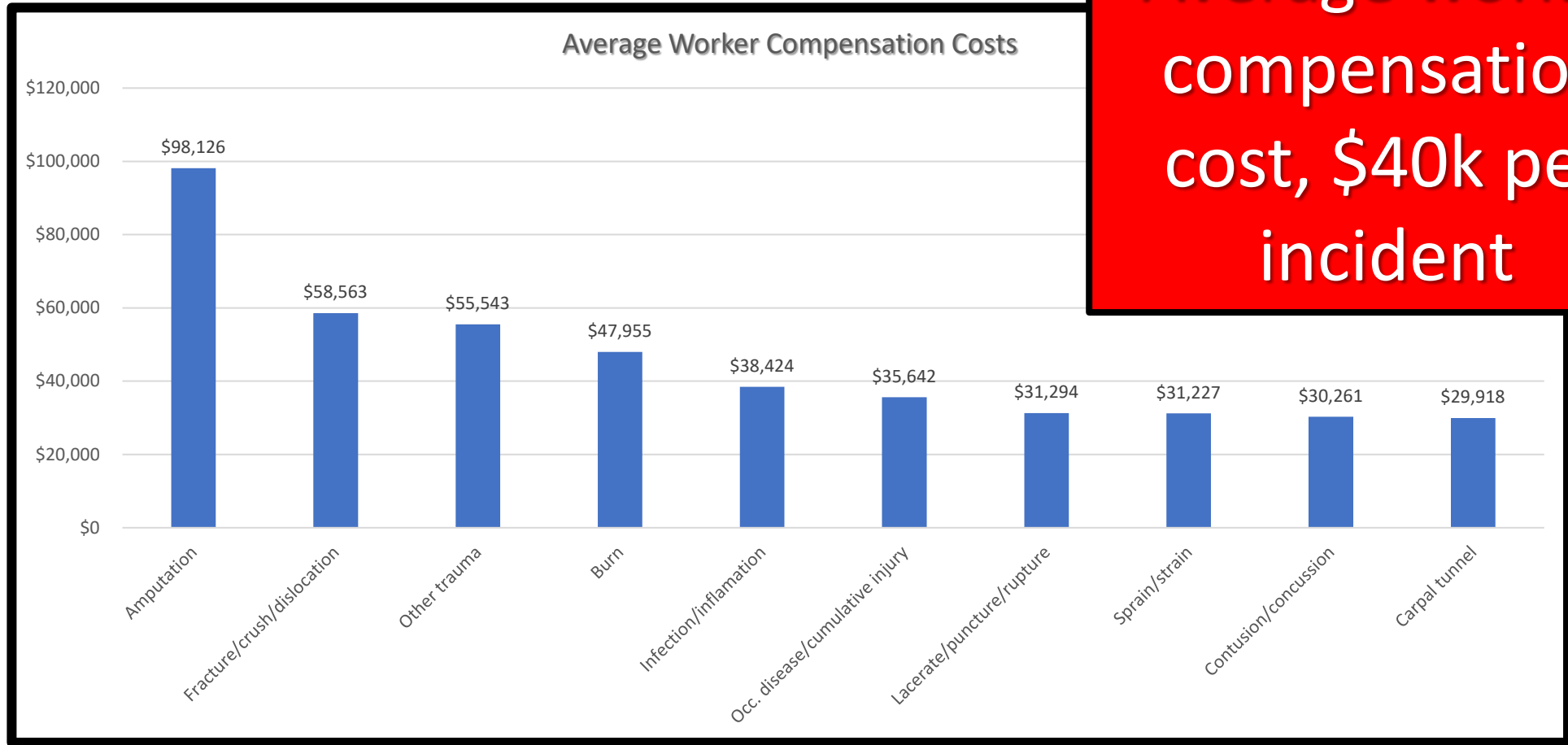


Impact to your employees and business



- **7,600+ people die** in a work-related accident or illness every day globally...
- Approximately **2.4m workers** in the US were injured from a work-related accident...
- The average cost of a single worker compensation for a work-related accident is **\$40k per case**...
- That's an approximate cost to industry of **\$9.6bn**...

The cost/\$ impact



Impact to your customers



- **600 million** – almost **1 in 10** people globally fall ill after eating contaminated food and **420,000** die every year
- **US \$110 billion** is lost each year in productivity and medical expenses resulting from unsafe food...
- Children under 5 years of age carry **40%** of the foodborne disease burden, with 125,000 deaths every year...
- CDC estimates that each year roughly 1 in 6 Americans (or **48 million** people) gets sick, **128,000** are hospitalized, and **3,000** die of foodborne diseases...



The challenge

76% of respondents reported at least one symptom of a mental health condition, an increase of 17 percentage points in just two years.

There are solutions!



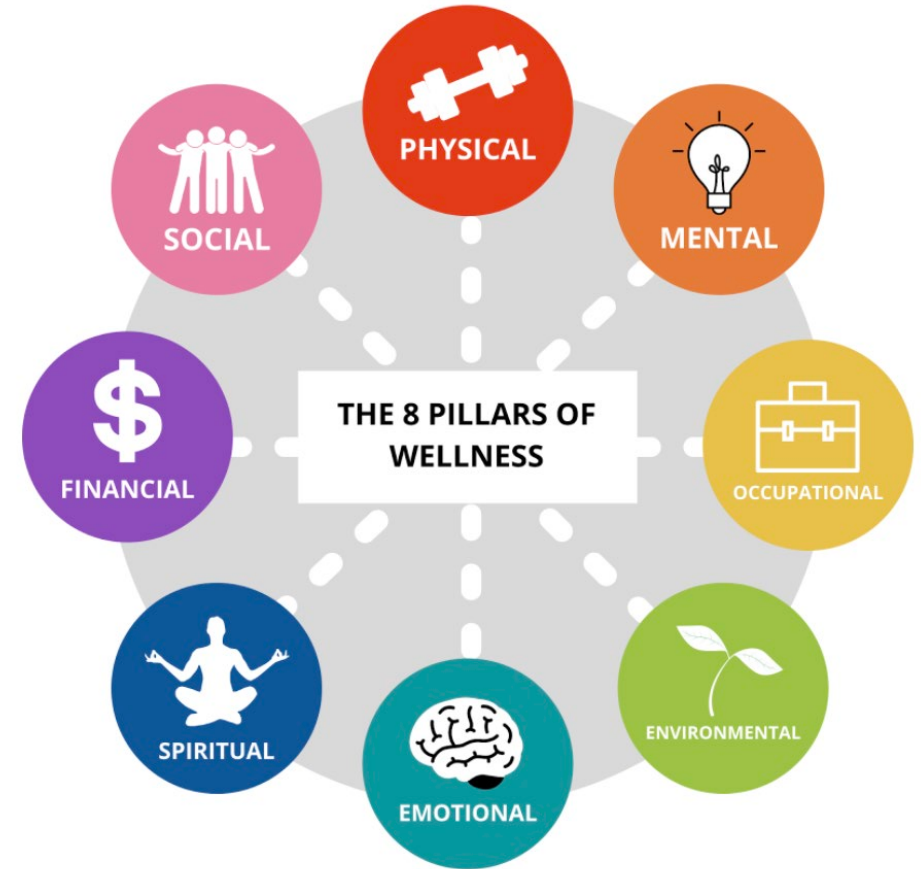
- A big-picture approach to safety, health, and well-being
- Solid control structures
- Regular training
- Risk management systems
- Auditing



Pursuing Well-Being

1. Build shared understanding
2. Get your bearings
3. Build on traditional safety and health
4. Consider sources and controls
5. Get beyond single approaches
6. Envision the future

Get your bearings

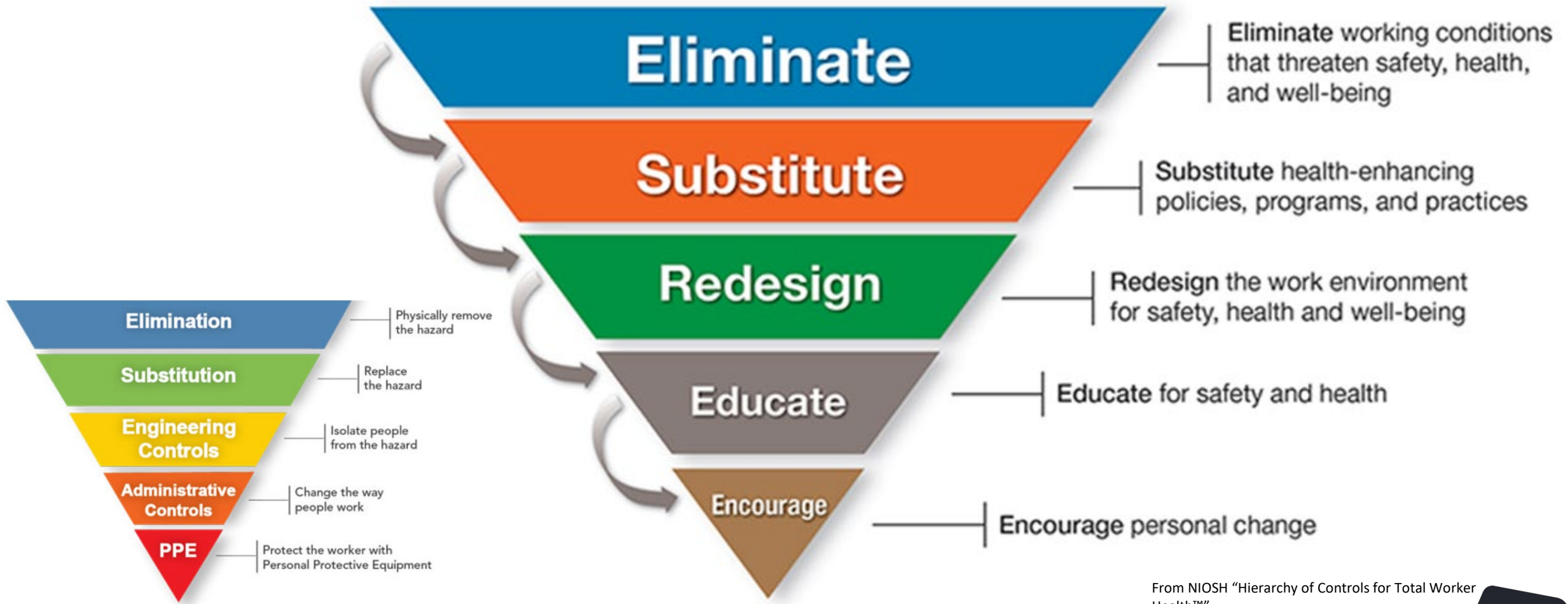


Build shared understanding

1. Confront varied definitions
2. Holistic approach vs extension
3. On and off the job
4. The changing workplace and workforce



Control Measures



From NIOSH "Hierarchy of Controls for Total Worker Health™"



BSI's Prioritizing People Model[©]

Benefits for people

Workplace well-being

Benefits for organization

Organizational resilience

Fulfilment needs

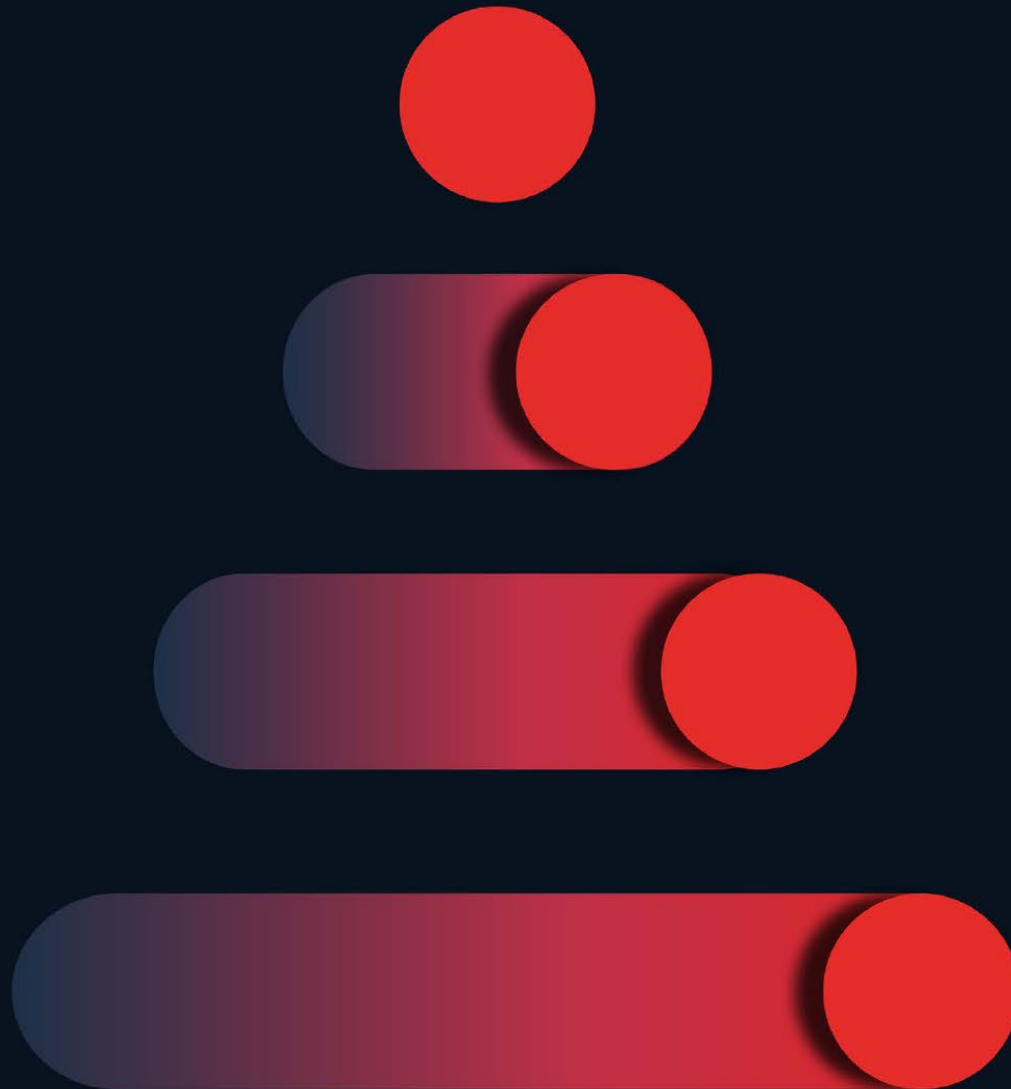
Innovative organization

Psychological needs

**Engaged, committed,
productive workforce**

Basic needs

**Decent, safe, healthy,
compliant workplace**



Get beyond single approaches



1. Lifestyle
2. Mental Health
3. Chronic Disease Control
4. Psychological Safety
5. Culture



Poll

What's your biggest challenge?

- A. Management buy-in
- B. Team adoption





Remember these 4 points

To a healthy and safe workforce

1. The whole person

Consider the whole worker, their world on and off the job

2. Safety management

Assess hazards and implement effective safety management

3. Consider well-being

The psychosocial risk, and psychological safety

4. People first approach

Implement and follow up with a people-first approach

Questions & Discussions





Thank you for your participation

Feel free to contact us for further questions or support:

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